



Chatham-Kent Hospice  
**F O U N D A T I O N**

## HOSPICE HEROES MONTHLY GIVING PROGRAM

### Frequently Asked Questions

#### *How is my monthly donation used?*

Your monthly donation is used to cover the monthly cost of providing residential hospice care. Click here to find out more

<https://www.chathamkenthospice.com/what-donations-are-used-for/>

#### *What payment methods do you accept?*

You can set up your monthly donation as an automatic withdrawal from your bank account or as a charge to your credit card. We accept MasterCard or Visa. At any time, you can change your method of payment.

#### *When will I be charged?*

For automatic withdrawal, you can choose either the 1<sup>st</sup> or the 15<sup>th</sup> of the month (or the first business day if it lands on a weekend). Credit Card donations are billed on the 1<sup>st</sup> of the month.

#### *Can I change my donation?*

Yes, you can change your monthly giving amount or payment method at any time by calling 519-354-3113 ext. 2403 or sending an email to

[foundation@chathamkenthospice.com](mailto:foundation@chathamkenthospice.com).

#### *Can I cancel?*

Yes. Please contact us at 519-354-3113 ext. 2403 or by email at

[foundation@chathamkenthospice.com](mailto:foundation@chathamkenthospice.com).

#### *When will I receive my tax receipt for my monthly donations?*

Instead of sending you a tax receipt every month, we will send you a receipt for the calendar year by early February of the following year. At any time, if you have questions about your donations, please give us a call at 519-354-3113 ext. 2403 or by email at [foundation@chathamkenthospice.com](mailto:foundation@chathamkenthospice.com).